

DMH

Placemat Initiatives



Missouri Department of
MENTAL HEALTH

Dashboard

Serving, empowering, and supporting Missourians to live their best lives.



Missouri Department of Mental Health

Fiscal Year 26 Placemat



Capacity and Infrastructure

- Complete Planning and Design Phase for new behavioral health hospital in Kansas City; Begin Pre-construction Phase.
- Implement strategies to improve the effectiveness of the pre-trial competency-related referral processes.
- Increase number of individuals successfully restored to competency.
- Establish billable service for individuals served in DBH-DD partnership reconceptualization beds

Children's Services and Supports

- Expand local Systems of Care across the remaining 70 counties
- Develop formal transition plan with Department of Social Services for children aging out of Children's Division.
- Develop internal processes to triage and case manage high needs individuals.

Quality Outcomes

- Complete phase 2 of Electronic Long-Term Services and Supports (eLTSS) project
- Develop and implement department wide strategy to improve safety and foster safe environments for staff and clients.
- Redesign Department Dashboard and process to review information.
- Electronic Health Record (EHR) Go Live.
- Prepare DMH systems for the Missouri Vital Enterprise Resource System (MOVERS) implementation.

Well-being and Self-Sufficiency

- Develop a preventative and treatment strategy for behavioral addictions including gaming and gambling.
- Revise and optimize the substance use disorder treatment model to align with practices consistent with the most recent national guidelines.
- Mature Value Based Payment for Employment Service to incentivize outcomes.

Workforce

- Optimize and standardize payroll practices.
- Design, develop, and launch new supervisor training program.
- Expand direct support professional (DSP) apprenticeship program to all DD state operated facilities.
- Finalize development and launch of mental health and intellectual and developmental disabilities care track for high schoolers.

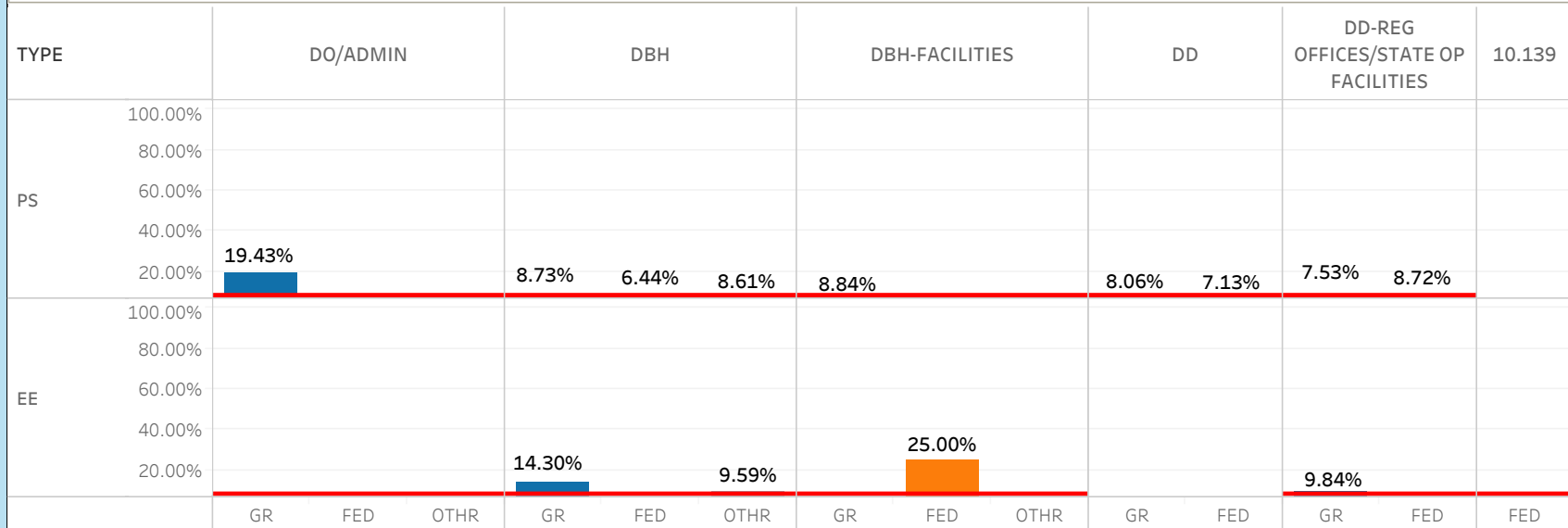
Budget Expended

ARPA Projects &
Expenditures

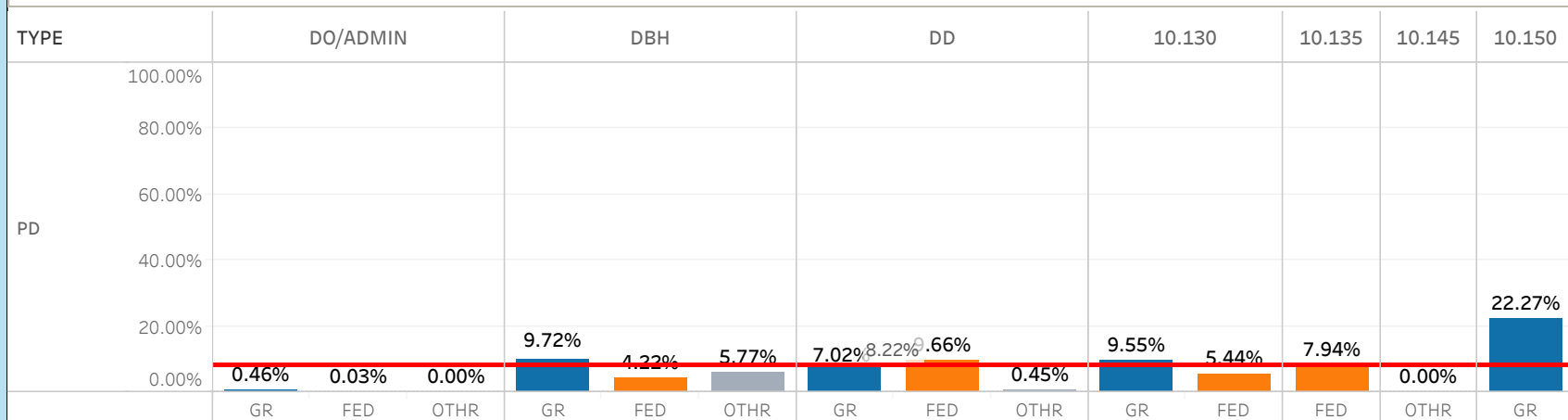
Expenditures by Division as of July 31, 2025

*For Budget Year FY26

Personal Services and Expense & Equipment



Program Expenditures



Budget Expended

ARPA Projects &
Expenditures

ARPA Project Tracking

Percent of ARPA Projects Complete

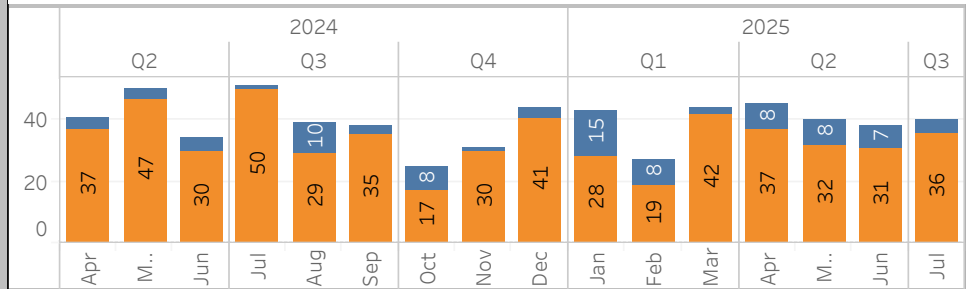
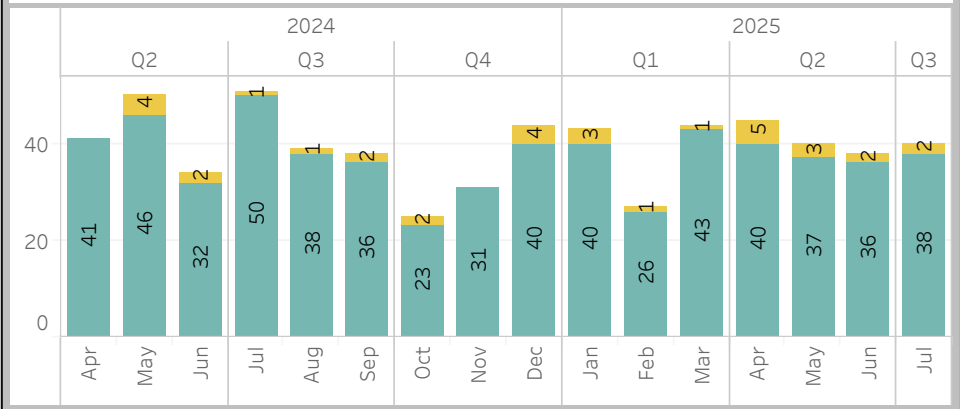
Name of Project	
Adult Day Care for IDD	100%
Amethyst Place Capital Improvements	100%
Bed Registry System	100%
Behavioral Health Crisis Centers	98%
Betty Jean Kerr People's Health Center Repair and Renovation	100%
Cooper House in St. Louis	84%
DBH Group Home and Cottage ADA Compliance Transformation	57%
Electronic Health Records System	66%
FQHC/CCBHO/CMHC Capital Improvements	92%
Inpatient Children's Acute Psychiatric Hospital	87%
Recovery Lighthouse, Inc Repair and and Renovation	100%
Residential Alternatives	100%
TimeClock Plus (TCP) System for State Operated Facilities	100%

Percent of ARPA Project Expenditures Paid

All ARPA Funds are obligated

ARPA Project Name	
Adult Day Care for IDD	100%
Amethyst Place Capital Improvements	100%
Bed Registry System	100%
Behavioral Health Crisis Centers	93%
Betty Jean Kerr People's Health Center Repair and Renovation	100%
Cooper House in St. Louis	20%
DBH Group Home and Cottage ADA Compliance Transformation	14%
Electronic Health Records System	30%
FQHC/CCBHO/CMHC Capital Improvements	67%
Inpatient Children's Acute Psychiatric Hospital	34%
Recovery Lighthouse, Inc Repair and and Renovation	100%
Residential Alternatives	100%
TimeClock Plus (TCP) System for State Operated Facilities	100%

© 2025 Mapbox © OpenStreetMap

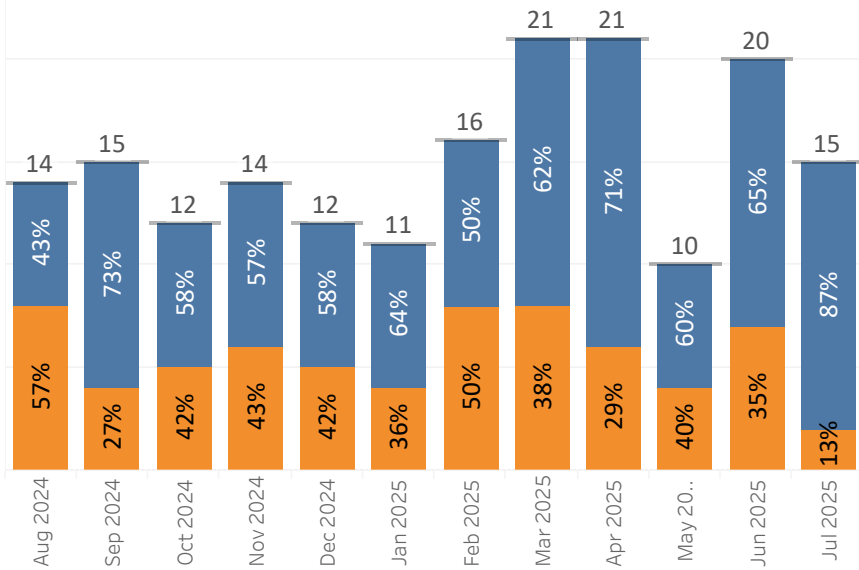


Category	Month	Days	Cases
DBH	July 2025	28.3 Days	4 Cases
DD	July 2025	30.1 Days	35 Cases
Grand Total		29.9 Days	39 Cases

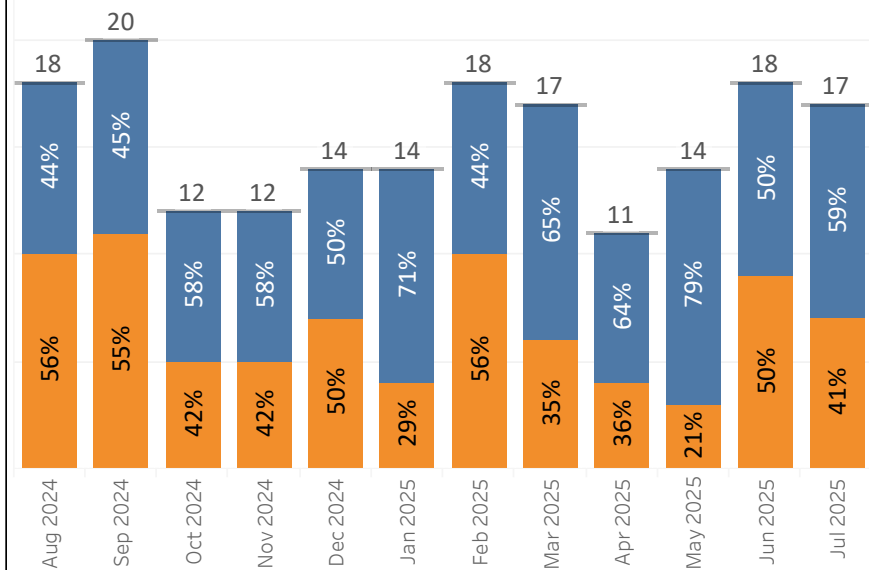
Investigations

Licensing and
Certification

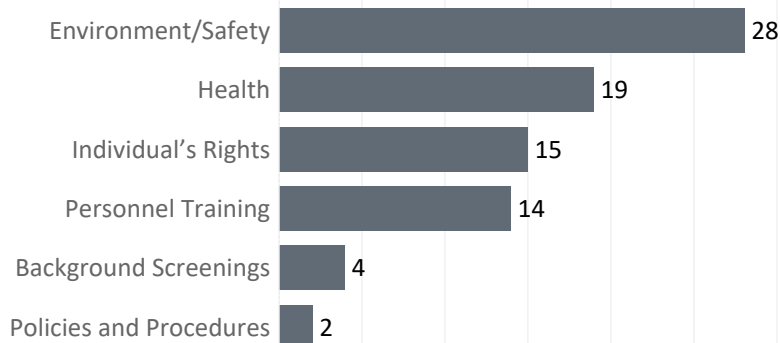
Number of Certification Surveys

Plan of Correction?
■ Yes
■ No

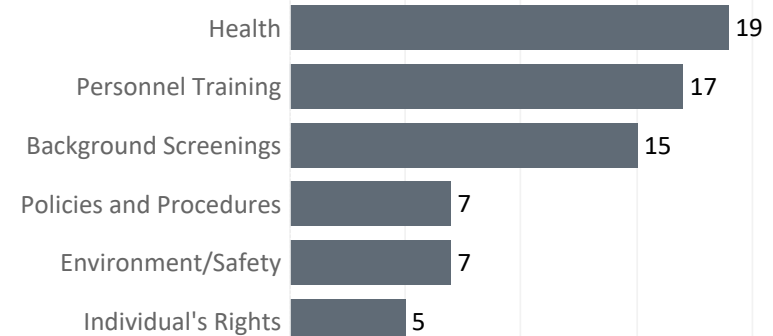
Number of Licensure Survey:

Plan of Correction?
■ Yes
■ NoCertification Deficiency Categories
Previous 3 Months

*a survey can have more than one deficiency area

Licensure Deficiency Categories
Previous 3 Months

*a survey can have more than one deficiency area

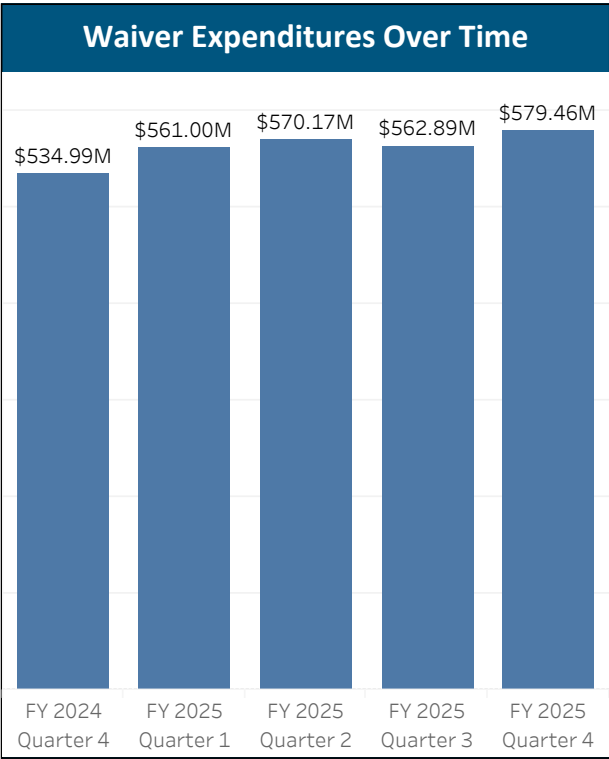




Home and Community Based Waiver Services

People Served by Waiver					
Waiver Type	Mar 2025	Apr 2025	May 2025	Jun 2025	Jul 2025
Community	6,493	6,583	6,570	6,664	6,908
Comprehensive	8,897	8,944	8,972	8,984	9,029
Lopez	323	321	324	316	317
Partnership	1,168	1,158	1,146	1,138	1,130
Grand Total	16,881	17,006	17,012	17,102	17,384

Waiver Waiting List	
In Home	Residential
295	44



Expenditures by Waiver						
		2024 Q3	2024 Q4	2025 Q1	2025 Q2	2025 Q3
Community	Average Expenditures Per Person	\$13,912	\$13,327	\$13,308	\$13,307	\$3,155
	Total Paid	\$86.88M	\$81.68M	\$81.14M	\$82.01M	\$15.65M
Comprehensive	Average Expenditures Per Person	\$53,810	\$55,738	\$54,919	\$56,419	\$15,279
	Total Paid	\$474.12M	\$488.48M	\$481.75M	\$497.45M	\$118.87M
MO CDD	Average Expenditures Per Person	\$8,355	\$6,325	\$7,101	\$6,297	\$1,603
	Total Paid	\$2.43M	\$1.78M	\$1.97M	\$1.73M	\$0.35M
Partnership for Hope	Average Expenditures Per Person	\$1,652	\$1,455	\$1,401	\$1,460	\$527
	Total Paid	\$1.60M	\$1.33M	\$1.26M	\$1.29M	\$0.23M

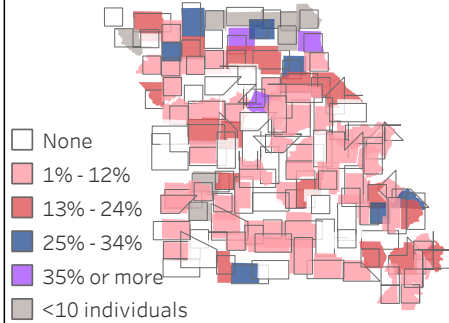


Independence/ Self-Sufficiency

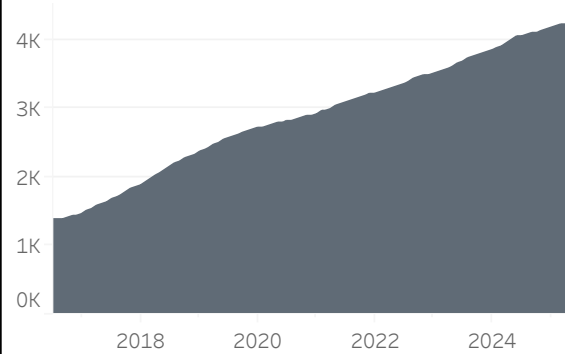
Employment Services

July 2025

% of Individuals ages 14-64 with open Waiver EOC authorized for employment services



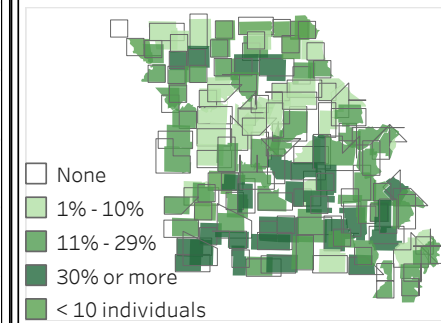
Cumulative Number of Consumers with an Employment Service Authorization



Self Directed Services

July 2025

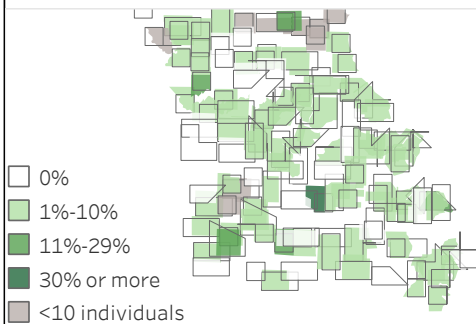
Individuals using Self-Directed Services (SDS)
Best practice goal is 23%



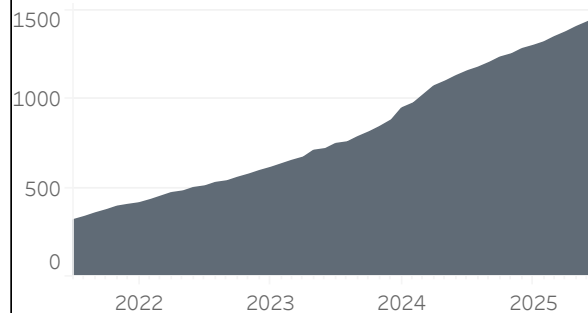
Universal Design and Assistive Technology

July 2025

% of Individuals with a Waiver authorized for technology (Assistive Technology or Remote Supports)



Cumulative Number of Individuals with an Assistive Technology or Remote Support Service Authorization Since 07-01-2021



Consultations, Technical Assistanes, and Trainings

Program Type	May 25	Jun 25	Jul 25
Assistive Technology	2	25	16
Environmental Accessibility Adaptions	31	29	21
Remote Supports		4	3
Specialized Medical Equipment	2	2	1

HCBS Waiver
Services

Independence/
Self-Sufficiency

Capacity/
Infrastructure

Capacity/
Infrastructure

Capacity/
Infrastructure

Quality Outcome

Workforce



Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

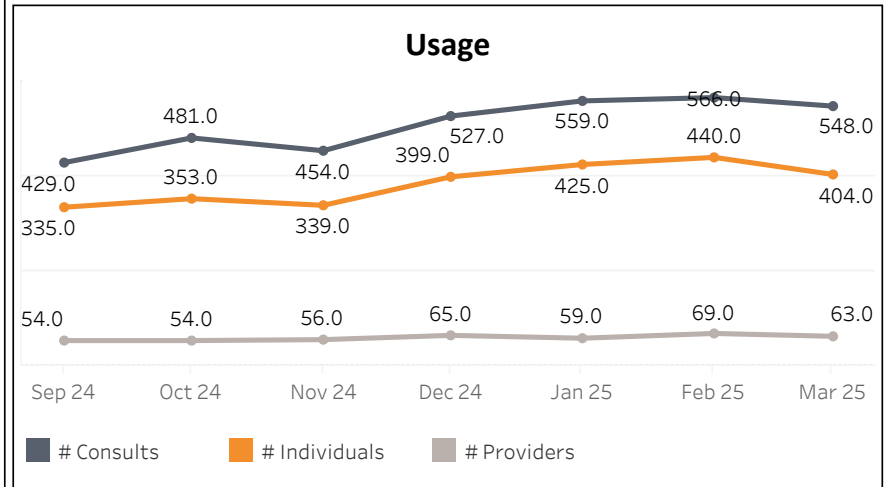
Mental Health Service Capacity/ Infrastructure

Timely Annual Budgets by Region

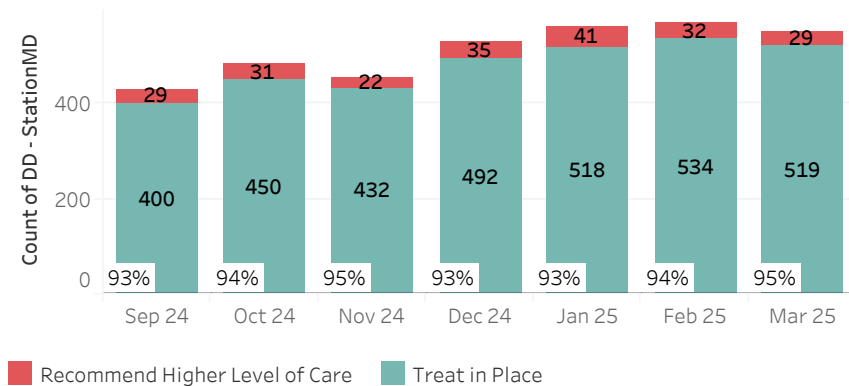
	May 2025	June 2025	July 2025
Albany	77.59%	91.23%	74.14%
Central Missouri	80.46%	76.11%	67.69%
Hannibal	80.65%	85.33%	63.46%
Joplin	89.91%	83.81%	56.88%
Kansas City	68.06%	66.39%	67.80%
Kirkville	86.84%	88.89%	88.24%
Poplar Bluff	88.68%	90.14%	74.36%
Rolla	89.29%	88.14%	78.26%
Sikeston	53.77%	56.96%	62.04%
Springfield	72.85%	82.10%	51.05%
St Louis	69.05%	68.75%	73.65%

■ Late
■ OnTime

Health Assessment and Coordination



Consults that Deflected Emergency Care



HCBS Waiver
Services

Independence/
Self-Sufficiency

Capacity/
Infrastructure

Capacity/
Infrastructure

Capacity/
Infrastructure

Quality Outcome

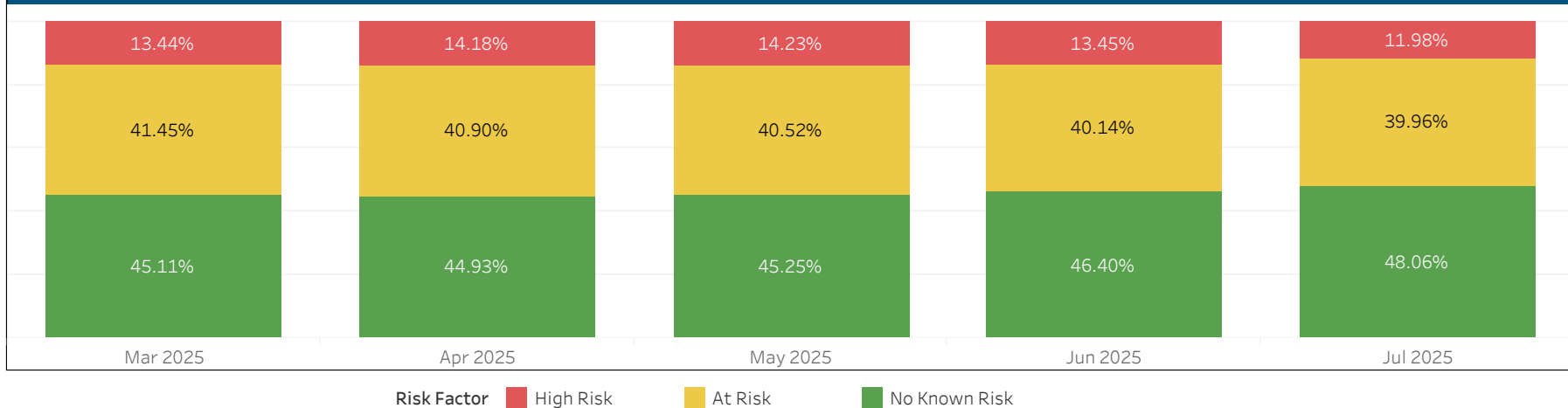
Workforce



Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

Mental Health Service Capacity/ Infrastructure

Percent of Residential Individuals by Risk Level

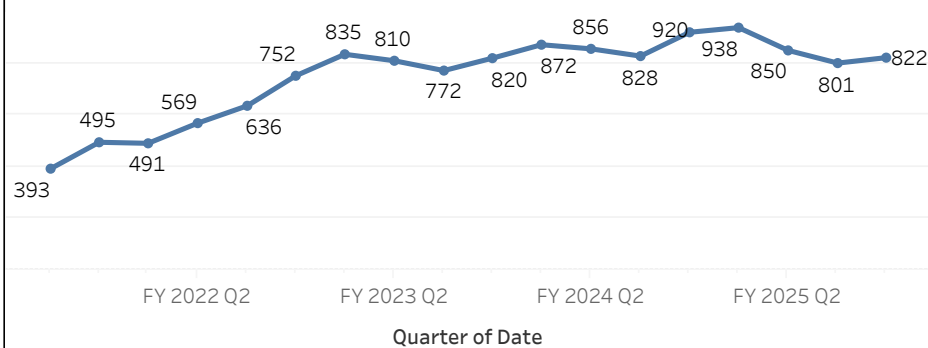


Residential Placement

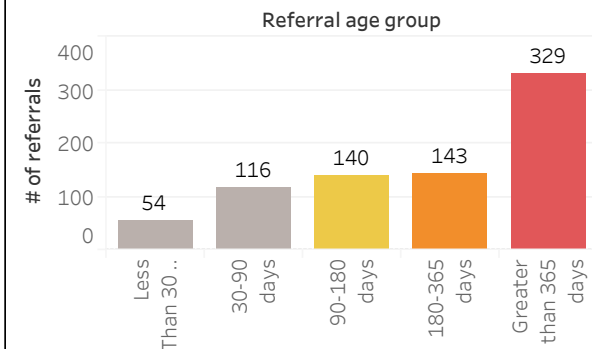
Number of Open Residential Consumer Referrals

782

How many people were in need of a new residential provider over time?



Length of Time Open on Consumer Referral Database



HCBS Waiver
Services

Independence/
Self-Sufficiency

Capacity/
Infrastructure

Capacity/
Infrastructure

Capacity/
Infrastructure

Quality Outcome

Workforce



Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

Mental Health Service Capacity/ Infrastructure

Provider Corrective Action Plan (CAP)

Number of Providers Currently on Corrective Action Plan

	Service Provider	TCM	Grand Total
Count of Agencies	28	1	29
%Service Providers	4.49%	-	4.49%
%TCM	-	1.43%	1.43%

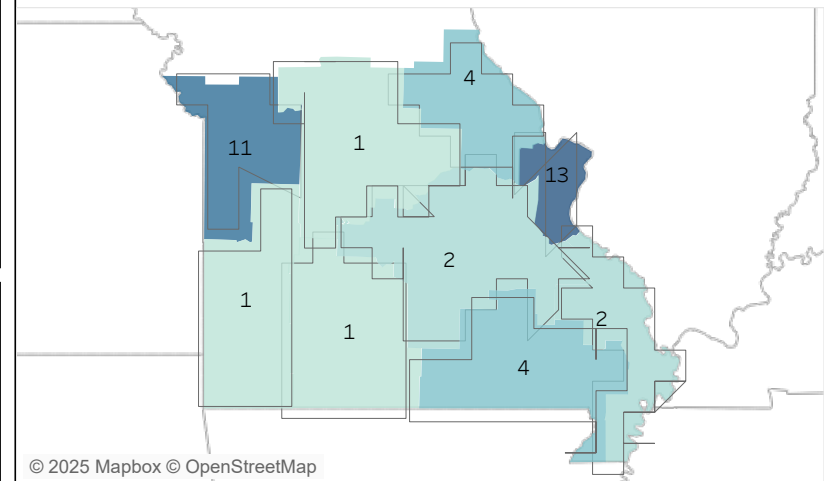
Provider Corrective Action Plans Ended Previous Month

4

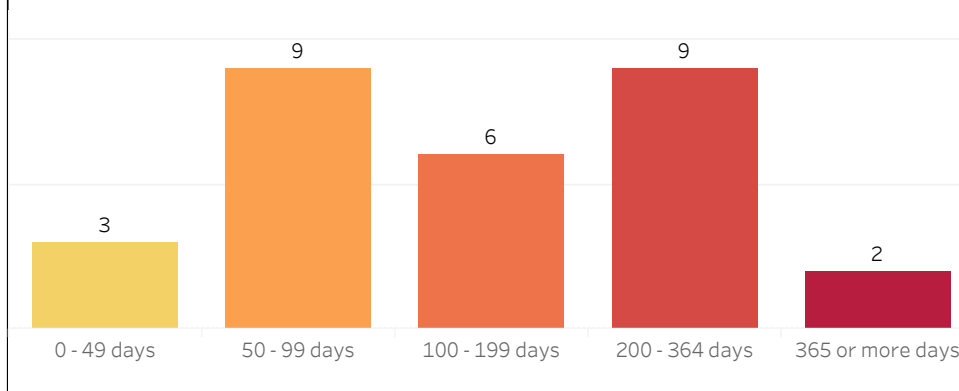
Provider Corrective Action Plans Implemented Previous Month

3

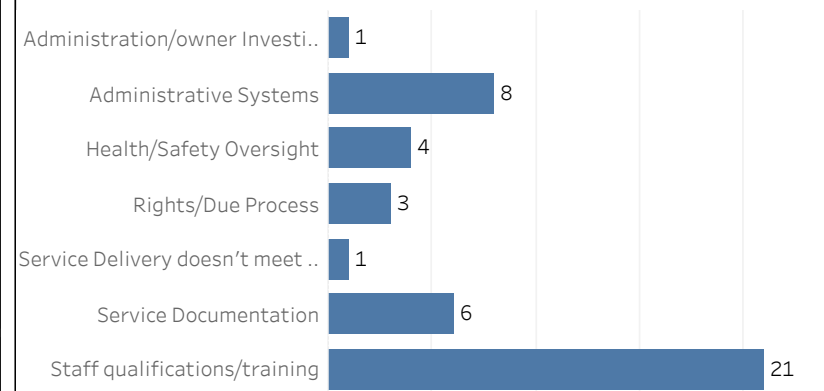
Map of Providers Currently on a Corrective Action Plan



Number of Agencies Currently on CAP by Length of Time



Issues Leading to CAP



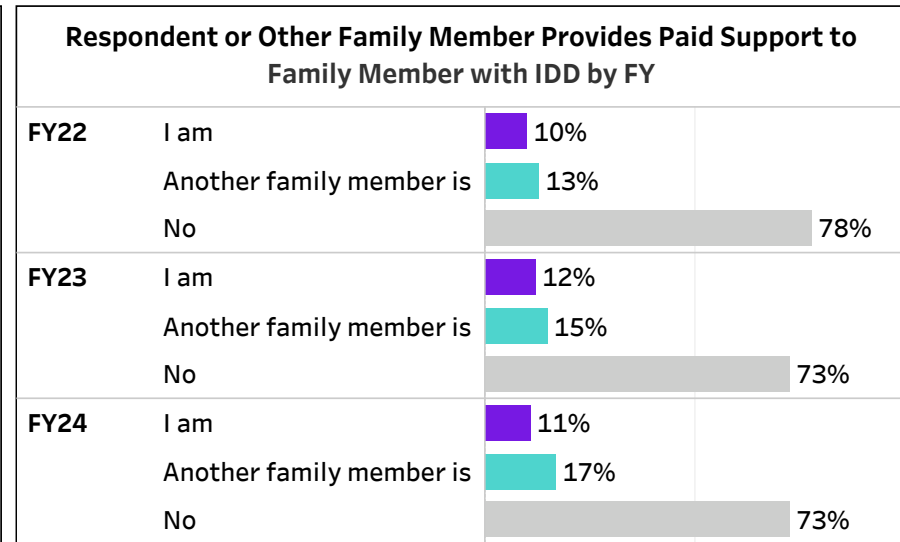
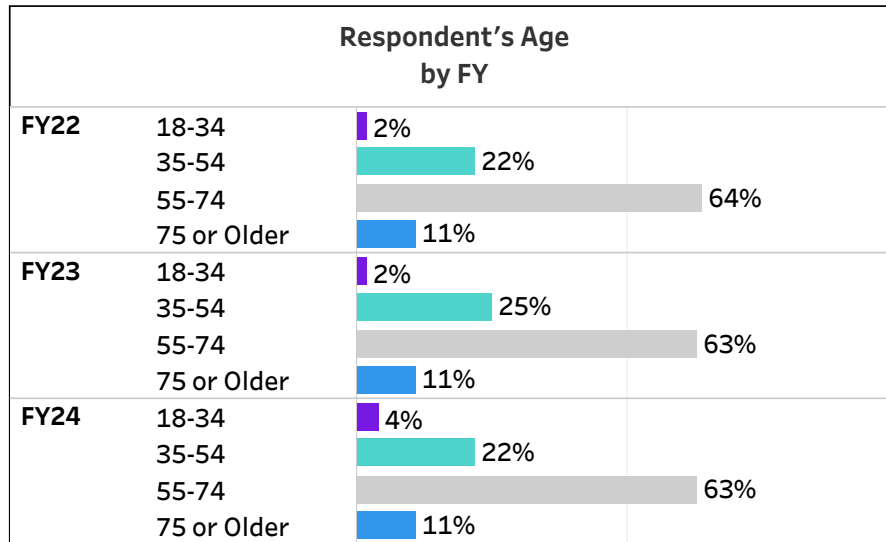


MOQO: Supports to Families

3-Year MO Data on Family Demographics

Families are an invaluable source of support for people with IDD. Understanding the needs of a family may be vital to supporting the person. Family demographics may shed light on the needs of the family. One source for these demographics is the **NCI Adult Family Survey**. This survey is mailed to/completed by the families of adults (age 18+) who have ID, receive at least one Division service (in addition to support coordination) and **live in the family home**.

This dashboard showcases Missouri-specific data respondent/family demographics from FY22, FY23, and FY24.



Respondent's Health by FY

	FY22	FY23	FY24
Excellent	12%	13%	13%
Very Good	33%	33%	38%
Good	40%	39%	33%
Fair	15%	13%	13%
Poor	1%	2%	3%

Respondent's Relationship to Family Member by FY

	FY22	FY23	FY24
Parent	88%	92%	89%
Sibling	5%	6%	5%
Spouse	0%	0%	0%
Grandparent	3%	1%	2%
Other	4%	2%	4%

HCBS Waiver
Services

Independence/
Self-Sufficiency

Capacity/
Infrastructure

Capacity/
Infrastructure

Capacity/
Infrastructure

Quality Outcome

Workforce



Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

State Operated Programs Workforce

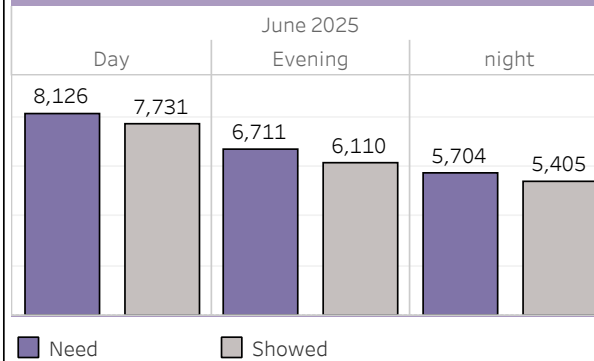
Count of Consumers by Program: August 2025

Grand Total	399
Bellefontaine Habilitation Center	79
Higginsville Habilitation Center	42
Northwest Community Services	106
Southeast Missouri Residential Services	65
Southwest Community Services	39
St Louis Developmental Disabilities Treatment Center	68

Direct Support Professional Absenteeism Reasons

	Mar 2025	Apr 2025	May 2025	Jun 2025
# of Staff Holdovers (volunteer/manda..)	2,210	1,869	2,204	2,087
Call-ins (unexpected)	1,460	1,404	1,919	1,713
No Call/ No Show	142	145	149	102
Pre-Approve Leave (ie. FMLA, vacation, etc.)	2,028	1,788	1,787	1,730

Direct Support Professional Staffing by Shift June 2025



Percent Staffed

93.70%

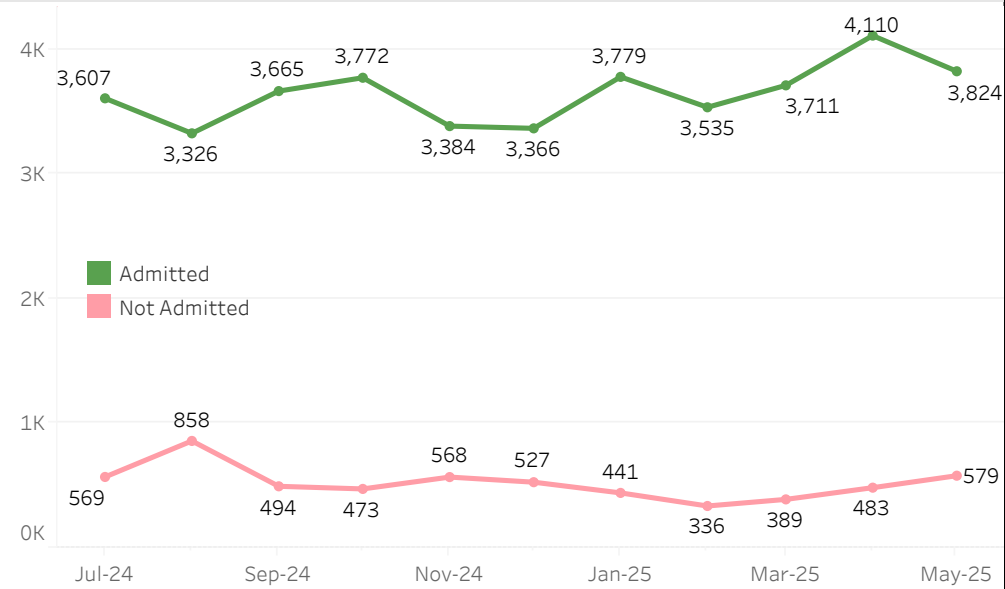
BHC	Need	4,040
BHC	Showed	3,878
HHC	Need	1,568
HHC	Showed	1,410
HOPE	Need	421
HOPE	Showed	403
NWCS	Need	3,914
NWCS	Showed	4,064
OB	Need	608
OB	Showed	639
SEMORS: Pop..	Need	2,010
SEMORS: Pop..	Showed	1,745
SEMORS: Sike..	Need	1,530
SEMORS: Sike..	Showed	1,284
South County	Need	1,560
South County	Showed	1,399
St. Charles	Need	2,310
St. Charles	Showed	2,271
SWCS	Need	2,580
SWCS	Showed	2,153

Direct Support Professional Filled Position Changes

	Mar 2025	Apr 2025	May 2025	Jun 2025
Employees Started	47	55	50	65
Employment Ended	52	41	51	39
Net Employee Change	-5	14	-1	26

	June 2025		Net Employee Change
	Employees Started	Employment Ended	
BHC	4	5	-1
HHC	11	8	3
HOPE	2	1	1
NWCS - Hig..	22	3	19
NWCS - Mar..	3	0	3
NWCS - Ray..	1	0	1
OB	3	0	3
SEMORS: Si..	11	9	2
SEMORS:Po..	8	6	2
South Coun..	0	0	0
St. Charles	0	2	-2
SWCS	0	5	-5

Persons Presenting to a Behavioral Health Crisis Center (BHCC)



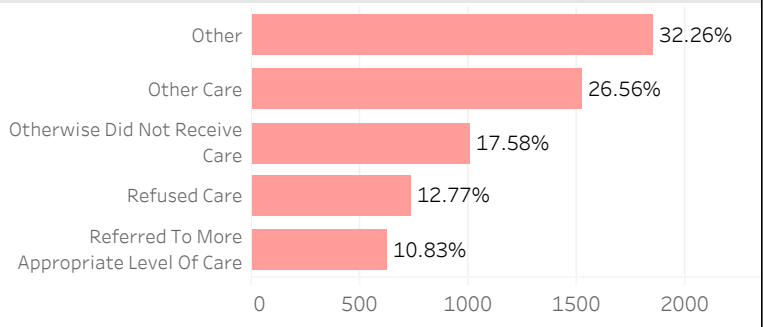
For those presenting at a BHCC (as of 5/31/2025):

87.52% were admitted
12.48% were not admitted

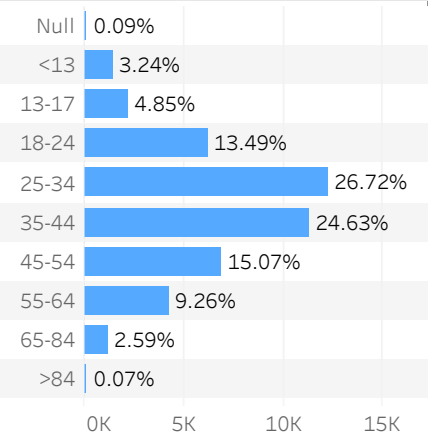
59.07% sought help for Mental Health
16.57% sought help for Substance Use



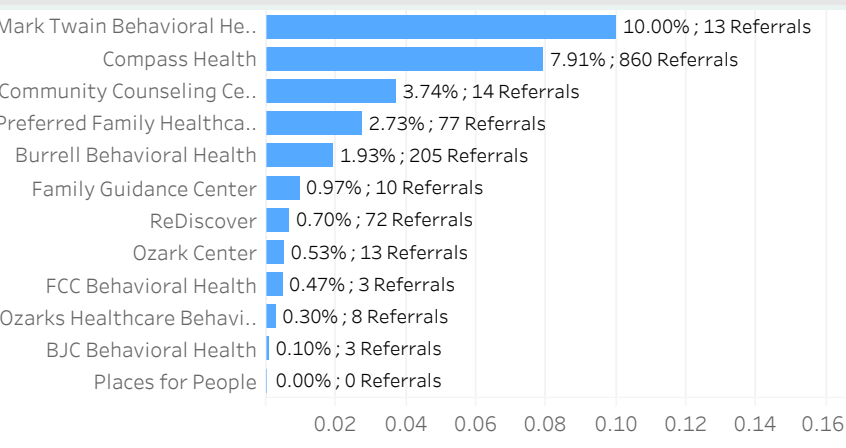
Reason Not Admitted



Persons by Age Group



Percent of Referrals that are Law Enforcement



Average Time Spent by Law Enforcement

Ozarks Healthcare Behavi..	20.29 minutes
Burrell Behavioral Health	8.01 minutes
Ozark Center	13.50 minutes
ReDiscover	6.51 minutes
Preferred Family Healthc..	5.77 minutes
Community Counseling Ce..	5.44 minutes
Compass Health	5.22 minutes
Family Guidance Center	3.50 minutes
FCC Behavioral Health	2.00 minutes
Mark Twain Behavioral He..	1.83 minutes

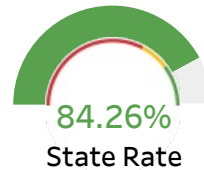
BHCC Activity	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention	DBH Facility Vacancies
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Treatment Episode Data Set (TEDS) Compliance Rates

TEDS data is collected at program assignment, level change (outpatient, intensive outpatient, residential services, withdrawal management, etc.), and program closure.

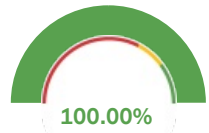
The goal for providers is to have at least 80% with completions of TEDS data submissions.

State Actual Completed
106,683

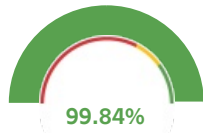


State Expected Completed
126,605

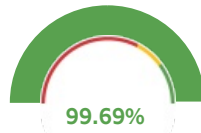
Top 3 Providers



Ozarks Medical Center

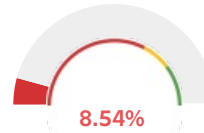


Family Guidance Center

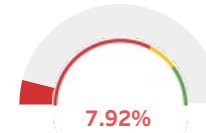


SEMOBH

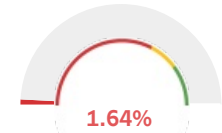
Bottom 3 Providers



Swope Health Services



Places For People



BJK Peoples Health Center

Provider	Completed	Expected	Rate
Ozarks Medical Center	23	23	100.00%
Family Guidance Center	1,842	1,845	99.84%
SEMOBH	6,766	6,787	99.69%
Salvation Army	1,832	1,839	99.62%
Center For Life Solutions, Inc.	3,058	3,075	99.45%
Westend Clinic	764	769	99.35%
Family Self Help Center Inc	878	886	99.10%
Community Counseling Center	74	75	98.67%
Compass Health Inc.	29,867	30,351	98.41%
Preferred Family Healthcare, Inc.	21,156	21,797	97.06%
Mark Twain Behavioral Health	1,918	2,012	95.33%
BHG XLIII, LLC	255	269	94.80%
BJC Behavioral Health	197	209	94.26%
ReDiscover	3,688	3,925	93.96%
Tri-County Mental Health Services	529	576	91.84%
VCPHCS XV, LLC	347	384	90.36%
BHG XXIX	175	199	87.94%
Queen Of Peace Center	1,780	2,041	87.21%
DRD Management, Inc.	930	1,077	86.35%

Provider	Completed	Expected	Rate
Family Counseling Center, Inc.	5,722	6,642	86.15%
Arthur Center	109	129	84.50%
Ozark Center	2,153	2,565	83.94%
BHG XXVIII	119	142	83.80%
Heartland Center for Behavioral Ch..	9,387	11,611	80.85%
Gibson Center for Behavioral Change	3,789	4,847	78.17%
Clark Center	272	358	75.98%
Bootheel Counseling Services	34	52	65.38%
ARCA	5,079	7,891	64.36%
Gateway Foundation, Inc.	1,122	2,452	45.76%
Burrell, Inc.	2,342	8,499	27.56%
North Central MO Mental Health Ce..	18	81	22.22%
Community Mental Health Consulta..	76	399	19.05%
Truman Medical Center Inc	196	1,039	18.86%
Metro Treatment Of Missouri, LP	98	615	15.93%
Swope Health Services	70	820	8.54%
Places For People	16	202	7.92%
BJK Peoples Health Center	1	61	1.64%
Hopewell Center	1	61	1.64%

0% - 59%: Non-Compliant 60% - 79%: Near Compliant 80%+: Compliant

Data represents a rolling 12 months from 6/1/2024 to 5/31/2025.
Information last updated on 7/28/2025.

BHCC Activity	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention	DBH Facility Vacancies
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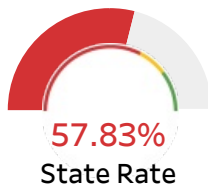
Status Reports for Mental Health Services

Status Report Type

All

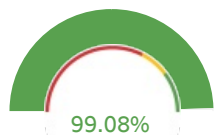
Status reports are required at admission, annual anniversary of that admission, and discharge for all clients who are enrolled in CPR, ACT, or TCM programs. Clients enrolled in other CPS programs will require a status report only if they have two services at least 30 days apart. The status reports collect a client's residential and employment status, education level, and legal involvement.

State Status Reports Completed
71,517

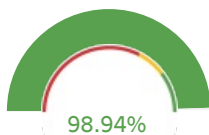


State Status Reports Expected
123,669

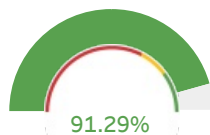
Top 3 Providers



Adapt of Missouri, LLC.

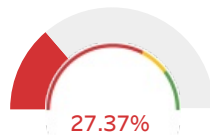


Compass Health Inc.

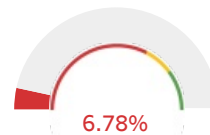


Bootheel Counseling Services

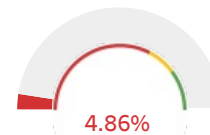
Bottom 3 Providers



Ozark Center



BJK Peoples Health Center



Hopewell Center

Provider	Completed	Expected	Rate
Adapt of Missouri, LLC.	2,488	2,511	99.08%
Compass Health Inc.	25,893	26,171	98.94%
Bootheel Counseling Services	1,950	2,136	91.29%
SEMOBH	56	65	86.15%
Family Counseling Center, In..	4,226	5,115	82.62%
Family Guidance Center	2,504	3,054	81.99%
Clark Center	2,265	2,772	81.71%
North Central MO Mental He..	1,905	2,357	80.82%
Community Counseling Cent..	1,700	2,107	80.68%
New Horizons Community S..	325	406	80.05%
Preferred Family Healthcare..	1,322	1,659	79.69%
Comprehensive Health Syst..	343	440	77.95%
Independence Center	756	1,017	74.34%

Provider	Completed	Expected	Rate
BJC Behavioral Health	7,688	11,240	68.40%
Arthur Center	686	1,003	68.39%
Places For People	1,328	2,037	65.19%
ReDiscover	2,104	3,282	64.11%
Mineral Area CPRC	148	233	63.52%
Mark Twain Behavioral Heal..	1,738	2,766	62.83%
Ozarks Medical Center	1,385	2,340	59.19%
Truman Medical Center Inc	964	2,216	43.50%
Swope Health Services	1,195	4,025	29.69%
Tri-County Mental Health Se..	885	3,047	29.04%
Burrell, Inc.	5,501	19,317	28.48%
Ozark Center	1,219	4,453	27.37%
BJK Peoples Health Center	257	3,788	6.78%
Hopewell Center	686	14,112	4.86%

0% - 59%: Non-Compliant 60% - 79%: Near Compliant 80%+: Compliant

Data represents a rolling 12 months from 6/1/2024 to 5/31/2025.
Information last updated on 7/2/2025.

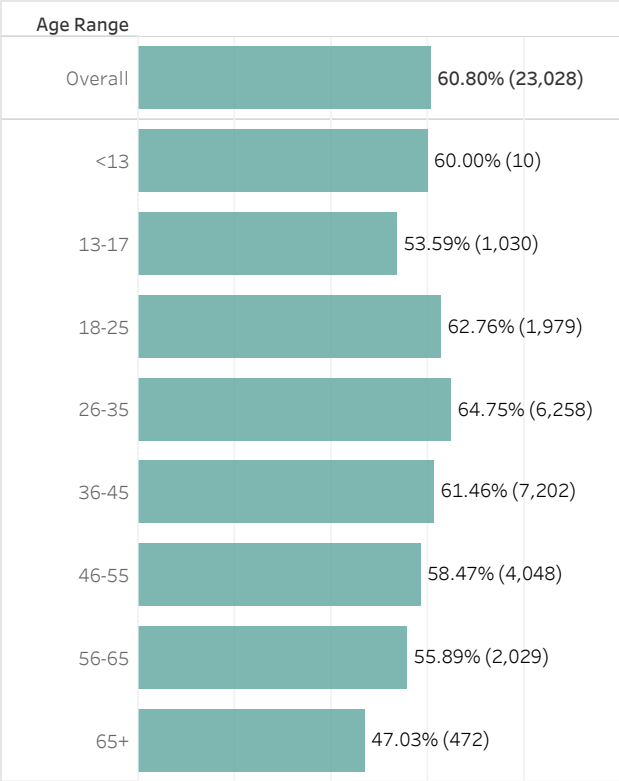
Primary Substances at Program Admission and Polysubstance Indicators

Program Admissions for the time period: 8/2/2024 to 8/1/2025

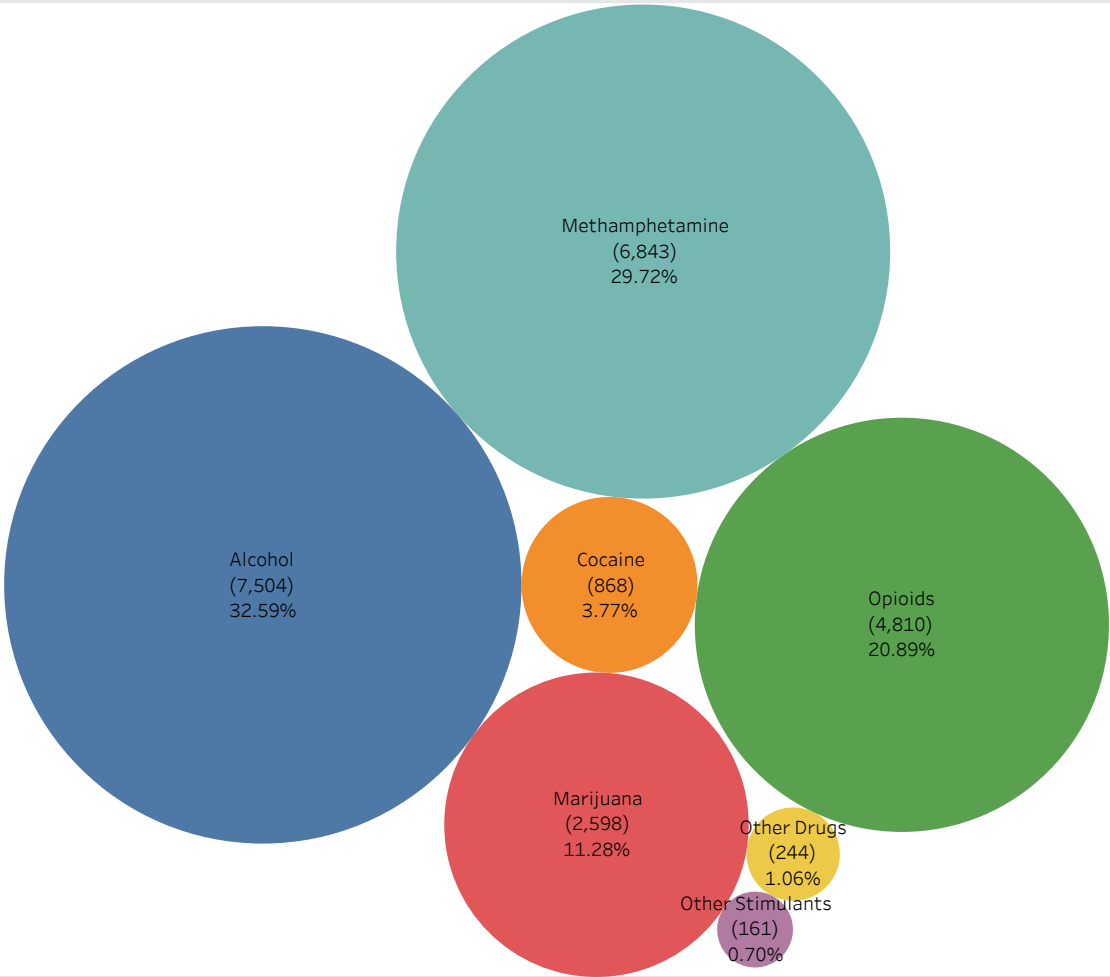
Programs Included All

Primary Substances at Program Admission

% of Program Admissions with Indicated Polysubstance Issue



The chart above shows the percent of program admissions where the individual’s assessment shows that there are issues with multiple substances. This chart is filtered by the chart on the left (Primary Substance) if a primary substance is selected.



BHCC Activity	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention	DBH Facility Vacancies
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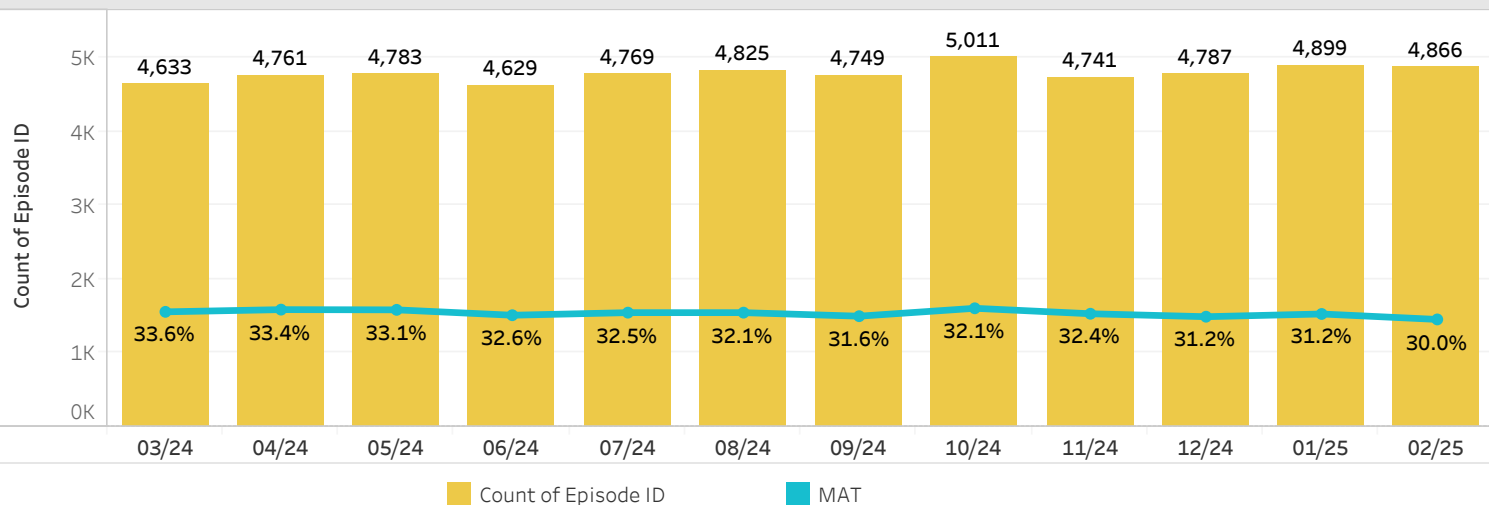
Medication for Alcohol Use Disorder (MAUD) Trends

This visualization shows total number of consumer episodes receiving services for an alcohol use disorder (AUD) per month and the rate at which those individuals received a medication for AUD (MAUD) during the episode of care. The annual and monthly rate change data points are based on distinct episode counts from either the prior rolling year or prior month.

Monthly Change

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb
% Change in AUD Episodes	2.8%▲	0.5%▲	-3.2%▼	3.0%▲	1.2%▲	-1.6%▼	5.5%▲	-5.4%▼	1.0%▲	2.3%▲	-0.7%▼
% Change in MAUD Episodes	1.9%▲	-0.2%▼	-4.6%▼	2.3%▲	0.0%▲	-3.1%▼	7.1%▲	-4.6%▼	-2.6%▼	2.5%▲	-4.8%▼

Monthly Activity



Year-Over-Year Change # of AUD Episodes

9.5%▲

Year-Over-Year Change # of AUD Episodes with Medication

2.8%▲

Year-Over-Year MAUD Rate Change

-1.7%▼

Data Updated: July 21, 2025

* Data refreshed at the beginning of each month; rolling 12 month period; lagged by four months to allow time for billing.

BHCC Activity	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention	DBH Facility Vacancies
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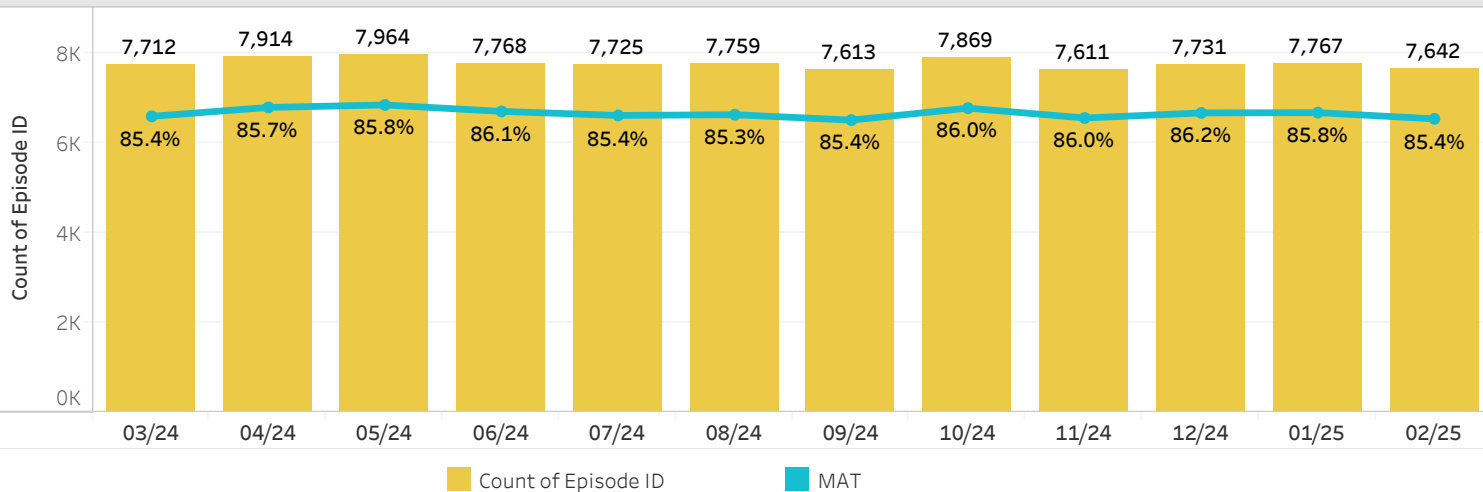
Medication for Opioid Use Disorder (MOUD) Trends

This visualization shows total number of consumer episodes receiving services for an opioid use disorder (OUD) per month and the rate at which those individuals received a medication for OUD (MOUD) during the episode of care. The annual and monthly rate change data points are based on distinct episode counts from either the prior rolling year or prior month.

Monthly Change

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb
% Change in OUD Episodes	2.6%▲	0.6%▲	-2.5%▼	-0.6%▼	0.4%▲	-1.9%▼	3.4%▲	-3.3%▼	1.6%▲	0.5%▲	-1.6%▼
% Change in MAUD Episodes	3.0%▲	0.8%▲	-2.1%▼	-1.3%▼	0.2%▲	-1.8%▼	4.1%▲	-3.2%▼	1.7%▲	0.1%▲	-2.1%▼

Monthly Activity



Year-Over-Year Change # of OUD Episodes

1.6%▲

Year-Over-Year Change # OUD Episodes with Medication

0.5%▲

Year-Over-Year MOUD Rate Change

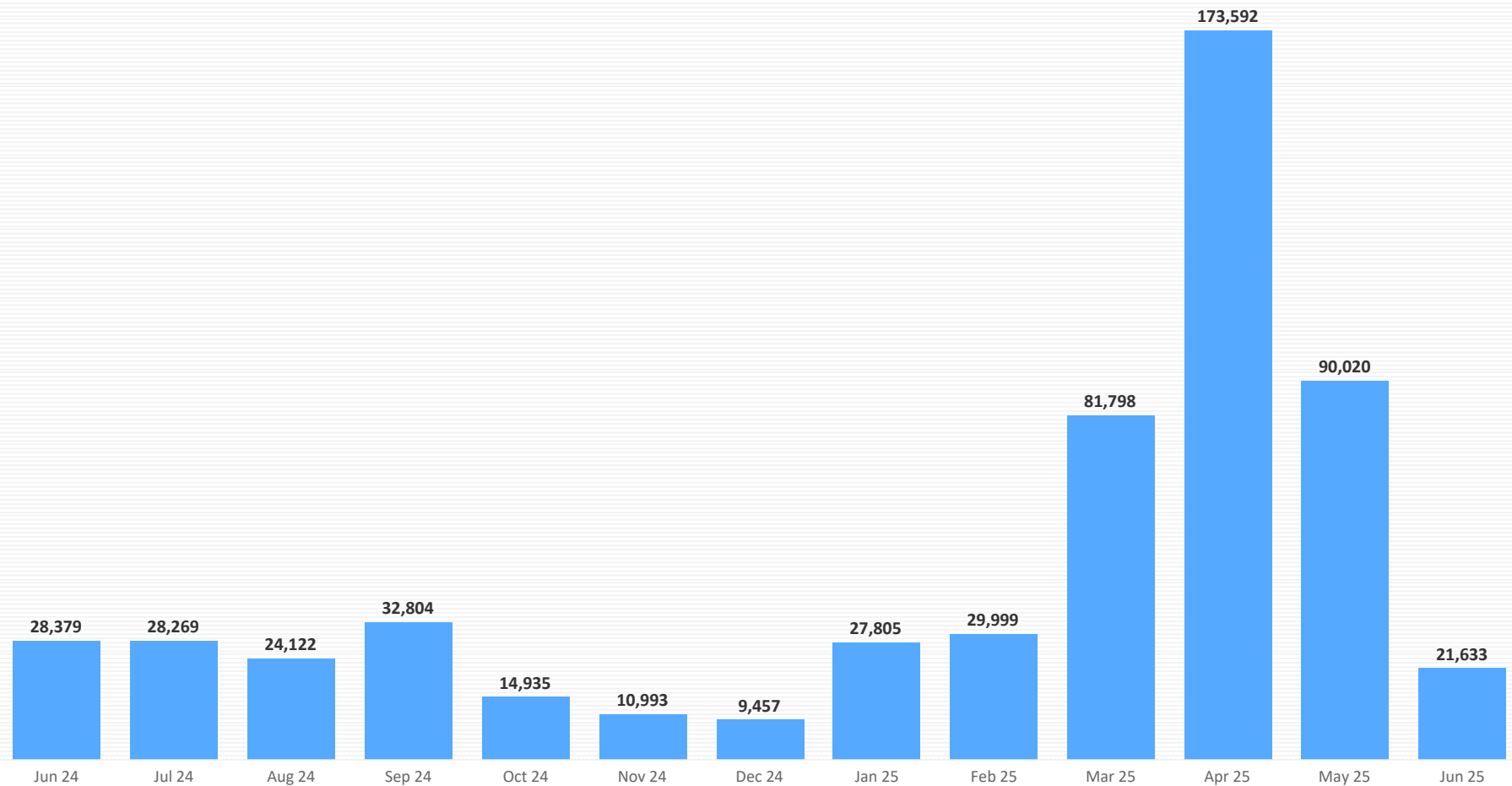
0.1%▲

Data Updated: July 21, 2025

* Data refreshed at the beginning of each month; rolling 12 month period; lagged by four months to allow time for billing.

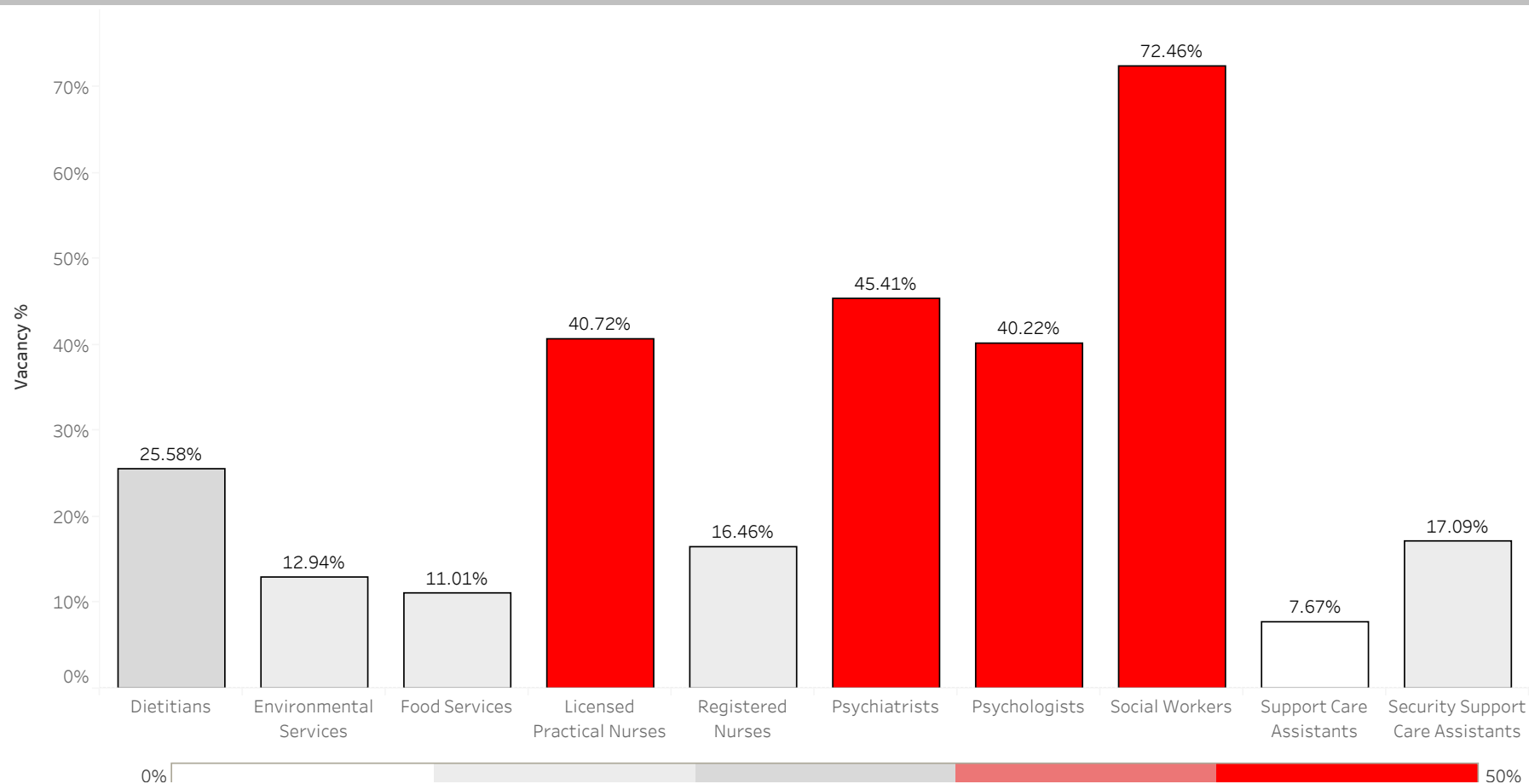
BHCC Activity	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention	DBH Facility Vacancies
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Total Narcan Kits Distributed across Grants



These data show the number of Narcan kits distributed across all opioid related grants by month.

DBH Inpatient Facility Current Vacancy Rates



Inpatient facilities often cover shifts using voluntary second appointments, part-time appointments, voluntary overtime, mandated overtime, and by using staff from contracted staffing agencies. In some cases, vacancy rates reduce the number of beds available for use at facilities.

Security Support Care Assistants are utilized at Fulton State Hospital within the high security units and the sex offender rehabilitation and treatment units at both Fulton State Hospital and Southeast Missouri Mental Health Center.

